



AODA Customer Feedback Form

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is provincial legislation in that aims to achieve a fully accessible Ontario. The Act makes Ontario the first jurisdiction in Canada to develop, implement and enforce mandatory accessibility standards. It applies to the private, public and volunteer sectors.

Intelex values our clients, partners and employees and we strive to meet the needs of everyone. We are committed to providing quality services that are accessible to all the people we serve.

Your feedback is important in helping us improve accessible services at Intelex. Please take a moment to complete this feedback form and let us know how we are doing.

Date of Visit: <i>(MM/DD/YYYY)</i>		Time of Visit:			<input type="checkbox"/> AM
			:		<input type="checkbox"/> PM
What was the purpose of your visit today?					
I am: <i>(please select one)</i>	Client <input type="checkbox"/>	Prospective Client <input type="checkbox"/>	Candidate <input type="checkbox"/>	Partner <input type="checkbox"/>	
	Other				
Did we respond to your customer service needs today?	Yes			No	
	<input type="checkbox"/>			<input type="checkbox"/>	
If no, please explain:					
Was our customer service provided to you in an accessible manner?	Yes			No	
	<input type="checkbox"/>			<input type="checkbox"/>	
If no, please explain:					
Did you have any problems accessing our goods or services?	Yes			No	
	<input type="checkbox"/>			<input type="checkbox"/>	

If yes, please explain:			
Please add any other comments/suggestions you may have:			
Please provide us with your contact information below (optional): <i>Any personal information is collected pursuant to the Accessible Standards for Customer Service and will be used strictly for the purpose of responding to your feedback.</i>			
Full Name:			
Mailing Address:			
Telephone Number:			
Email Address:			
Would you like to be contacted?	Yes		No
	<input type="checkbox"/>		<input type="checkbox"/>
How would you like to be contacted?	Telephone	Email	Mail
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(Customers will be contacted within 5 business days of receiving the feedback)

Thank you for your feedback.

Email: AODA@intelex.com

Telephone: (416)599-6009 Ext. 454

Fax: (416)599-6867

Mail: 905 King Street West, Suite 600, Toronto, Ontario, M6K 3G9 **[ATTENTION: AODA]**