INTELEX CASE STUDY

Beverage Company Simplifies EHS and Quality Reporting with Intelex for Better Response Times



Intelex's EHSQ Management System successfully integrated our Environment, Health & Safety, and Quality processes into one centralized system, increasing visibility into our organization's performance metrics, streamlining internal communication and driving continual improvement on all fronts.



Colin G. Funk
Vice President, Technology
The Wine Group

Customer Profile

The Wine Group, best known for its Franzia brand of boxed wine representing the largest brand in the world, is the third largest wine company globally by volume. Founded in 1981, The Wine Group offers value and premium brand wines, both bottled and boxed. Brand names include Corbett Canyon, Cupcake, Glen Ellen, Concannon, and Fish Eye amongst their 50+ brands.

Business Objective

With their employees using different systems to manage Environmental, Quality, and Health & Safety activities, The Wine Group wanted to implement a centralized software solution to unify all their performance data and standardize common processes. The solution needed to be user-friendly and support a high level of transparency into their performance metrics with the ability to output data in reports and dashboards easily available to upper management.

KEY PRIORITIES:

Centralize the management of Environmental, Quality, and Health & Safety activities through an out-of-the-box software solution.

Increase visibility into performance metrics across the organization.

Project Summary

Intelex's EHSQ Management System, operating on the web-based Intelex Platform, provided The Wine Group with a set of software applications and functionalities that met their requirements. A group of employees with a wide background consisting of administrative, compliance and operational roles met weekly for three months prior to roll out to address and assess scenarios and issues. The system was then rolled out and employees were trained on six key user tasks: Logging In & Dashboard Navigation, Responding to Assigned Tasks, Logging Environmental Tasks (permits, audits, equipment), Document Control (finding, attaching, uploading), Printing Reports, and Reporting Safety Incidents. These six key tasks transitioned employees and migrated these processes and data to a centralized management system.

QUICK FACT



EFFICIENCY GAINS

- Web-based platform reduced the time needed to retrieve data from multiple areas. All performance metrics from across the organization are available in one central location.
- Faster and extensive reporting capabilities of key operational information facilitated more educated decision-making and better response times.
- Simplicity of platform interface made implementation smooth and achieved a high user adoption rate allowing more efficient use of employee time.
- Overall The Wine Group achieved improved data collection, analysis and visibility with the Intelex EHSQ Management System.

