

Leading Vehicle Manufacturer Maintains ISO 14001 Certification with Intelex Environmental Management



We have had two random visits from the Ministry of Labour since 2008. When the representative arrived, she was in and out in one day, thanks to Intelex. She was amazed by our system. Anything she wanted, whether it be a document, a presentation, anything, I was able to pull it up and show record of it immediately.



Blair Howell
Subaru Canada

Customer Profile

Headquartered in Mississauga, Subaru Canada, Inc. is responsible for the selling and marketing of vehicles, and supplying automotive parts to approximately 90 dealers across Canada. Subaru also has two regional offices in Montreal and Vancouver.

Business Objective

Subaru needed to streamline its training process by eliminating the folder and spreadsheet system that was currently being used. With multiple offices across Canada, it was essential that the training requirements and materials be available to all employees in a centralized location. It was crucial that the ownership of the department specific training transfer from HR's responsibility to the department managers in order to be tracked accurately. The objective was to find a solution that would simplify the training process in order to save time, achieve successful audit results, and meet the requirements for ISO 14001 certification.

KEY PRIORITIES:

Simplify the tracking and administrative process of employee training.

Eliminate inefficiencies caused by the current file folder system.

Streamline internal and external training information into a central location for easier accessibility.

Transfer responsibility of training from HR to Managers to own their department's specific training needs.

Reduce non-conformance rates.

Retain ISO 14001 certification

Project Summary

At the time of Subaru's search for a solution, there were limited options that provided the type of management system the company required. Intelex was the only software that could deliver an online system with the capabilities required to meet Subaru's objectives. Within a year of purchasing the Intelex system, it was successfully implemented and being used regularly at the main office headquarters and corporate dealership with over 170 users. It was later expanded to the Montreal and Vancouver offices. After Intelex released the ability to modify applications, Subaru implemented an average of five to seven new applications a year.

QUICK STATS

Average
Nonconformances
Per Year

4.00
REDUCED TO
ZERO

EFFICIENCY GAINS

- Consistently complete inspections and EH&S audits.
- Maintained ISO 14001 certification on a yearly basis.
- Drastically reduced the amount of administrative time for training courses.
- Top management is able to identify and easily track training throughout the organization.
- Reduced scheduling conflicts and enhanced accountability by having management tracking their staff's training rather than HR.

Learn about how
Intelex solutions can help
your organization

A person is sitting at a desk with a laptop and a smartphone. The laptop screen shows the Intelex software interface with various charts and data. The person is holding the smartphone, which also displays the Intelex software interface.

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