

RYAN DENT, Application Support Manager

Formerly employed as a corporate trainer at a software company, Ryan Dent was recruited by InteleX in the Fall of 2005 to join the IT department as a Technical Analyst. With an educational background in computer science, Ryan has extensive exposure to Windows Server, IIS, SQL Server, scripting, and more. He is also a master of Microsoft Excel, having been awarded the highest score in Canada on the Microsoft Excel 2002 Certification.

He was initially charged with creating and implementing an Excel spreadsheet import for a large client's incident tracking project. As the project was being delivered, Ryan migrated to a technical services role, becoming the point man for installations, implementations, and third-party integrations.

After over four years of success and growth in the IT department, Ryan was promoted to Manager of the Application Support Department (ASD) in spring of 2010 and now focuses on providing the higher level of customer service to InteleX clients. He's come to value InteleX for its corporate culture that recognizes and rewards talent and hard work, engenders community values, and respects a healthy work-life balance.

"Having worked at similar companies in the software industry previously, I was really drawn to the 'work hard, play hard' attitude that is emphasized at InteleX – it fits well with my lifestyle and I believe it helps cultivate a happier, healthier, more productive workforce," Ryan says. "InteleX is often referred to as the 'InteleX Family', and that figure of speech definitely rings true. 'InteleXians', as we affectionately call ourselves, genuinely care for one another, socialize within and outside of the office, and work as a truly collaborative team."

